Welcome

Welcome to this issue of Future Vision. Fraame Healthcare has experienced considerable growth with a new office and team based in Auckland and an exciting "new look for the company. We introduce you to a new Cloud hosting service, delivered in partnership with our colleagues at Eagle Technology Group. We also profile exciting new projects, which we have completed in partnership with our valued clients. Finally we look at the continued growth of our Australian activities, including staff relocating to Australia to support this growth and a new office in Melbourne.

As always, we welcome your feedback.

Gavin Wright
Chief Executive, Fraame Healthcare

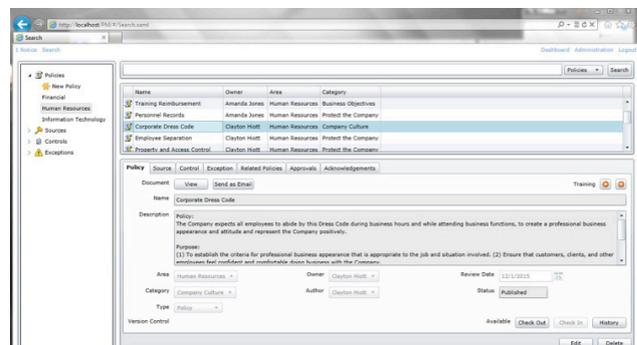# Compliant FV (Compliance and Policy Management made simple)

Fraame Healthcare is delighted to introduce Compliant FV, a new and innovative addition to the FileVision Health solution portfolio. Compliant FV supports the effective management of policy, compliance and procedure documentation and links to testing and associated training materials (including visual and audible electronic files).

This FileVision Health solution can be implemented as a stand-alone solution or incorporated into an organisation's existing FileVision Health solution, linking documents already saved and users already with access rights.

Effective compliance and management of an organisation's documentation, such as policies, contracts, human resources and meeting legislative/audit requirements are becoming more complicated and "demanding". Compliant FV assists an organisation meet these challenges with ease.

The solution is fully web enabled, secure and accessible from any device. The solution is available as a "Cloud" based service, or available "on premise" and easily configurable to meet an organisations specific business requirements.

Outstanding Approvals by Policy

fraame.com/downloads/Compliant_FV.pdf

Fraame's Australian Growth

Fraame has continued the development of it's Australian programme, with a move to new offices in Melbourne and incrementing a new staff member for the Australian practice in Melbourne. The new office location is in the World Trade Centre in the South Bank precinct in the CBD.

Fraame Healthcare Australia
World Trade centre – Tower 4
Level 10
Melbourne Vic 3005
Australia

The focus of the company's activities in Australia will continue to build on the FileVision Health programme and also introduce the exciting new Compliant FV Policy and Compliance Management solution to the Australian market. Having a full time Senior Application Support Specialist for the FileVision programme based in Australia, has also strengthened the support services provided by the company.

Tracey Herkess can be contacted at tracey.herkess@ fraame.com or via our main Australian support telephone service 03 9981 5729.

Visit the Fraame Australia web site at: www.fraame.com.au

New Zealand Society of Anaesthetists

Fraame Healthcare in partnership with the Eagle Technology Group has implemented a comprehensive Cloud based solution for the New Zealand Society of Anaesthetists to manage all aspects of the organisation's client and member management activities. The solution provides one complete system to effectively maintain service information about clients/members, documents and other resources. A key part of this being the website.

This website has enhanced capabilities to enable the NZSA to have a more interactive experience while still providing them with the ability to easily keep it up to date, providing the NZSA with an easily accessible platform to further build their website upon.

Previous features of the old website have also been reincorporated into the website and even enhanced. The most evident of which are the new President's Blog, Events Registration and membership registration available directly online now. Even though the website has still been kept simple and cost effective, time has been invested into a variety of custom back end features that will provide the infrastructure for future development. One of these features is the integration of the NZSA's new database into the website itself.

Visit: www.anaesthesiasociety.org.nz

Cancer Connect

"Linking people through their experiences with cancer" it's a simple mission statement but one that the Cancer Society of New Zealand are passionate about making a reality. For those going through a cancer diagnosis whether it be themselves or their friends and family, being able to talk to someone else who's been through the same experience can be helpful. Cancer Connect NZ is a free support service which provides information, and the opportunity to talk to someone who has gone through a similar experience.

Originally data for Cancer Connect was collected through the use of a single Google document to allow outside agencies to refer new clients into the society for a Peer Support Connection.

It was quickly discovered that maintenance of the information and the form was unreliable. Which is where Fraame Healthcare was asked to import the data from the single document into FileVision Health to manage the work within the main Database.

After taking over the project Fraame implemented a new form for users to use online via the CancerConnect.org.nz website. Wayne Brand a Fraame Healthcare team member developed it to be a completely secure form that only those given a link can access. Once the data was imported into FileVision Health, Fraame Healthcare developed an e-form that would find a link then match the data sent to the peer supporters referral, filters can then be added or removed until an appropriate match is found for them.

Previously there was one Cancer Society staff member who knew most Peer Supporters and would match them using her own knowledge, once this staff member left so did the knowledge base. This will however no longer be an issue thanks to the new database created in FileVision Health.

Fraame Healthcare was in a perfect position to create this solution for the Cancer Society, thanks to our deep integration and knowledge of the healthcare industry. Along with a solid team with knowledge of creating a solution, to gather public information from a website and translate that in a comprehensive database using FileVision Health.

Visit: www.cancernz.org.nz

Fraame Heathcare Auckland Office Opens

Fraame Heathcare has continued its recent growth with the establishment of an Auckland office, which has a team of three development and professional services staff.

Fraame Heathcare is delighted to now have a presence in this important location, to compliment it's offices in Christchurch and Melbourne and support staff in Sydney.

To contact the Fraame Heathcare Auckland team:
Suite E, 45 Arranway Drive
North Shore
Auckland 0632

Phone: +64 9 477 2690

Infrastructure as a Service

Fraame Healthcare uses technology at its leading edge. As a result, it's essential for Fraame to rely on the best possible tools. Fraame approached Eagle Technology to find a solution which would allow its primary tool, FileVision Health to be hosted. This, in turn, would make the product available to more clients at a more affordable price.

Fraame needed to find a cost-effective way for its clients to use FileVision. Many are not-for-profit health and social care organisations, with limited ability to maintain an expensive server onsite. Clients of Fraame were becoming interested in SAAS and other cloud options, as they wanted extra offsite tools as they updated their technology.

Approach

Eagle Technology Group's strength lies in providing high quality infrastructure and support services for an array of Government and corporate organisations across New Zealand. Eagle have utilised their skills and experience to replicate this in the Cloud with the FileVision Health infrastructure as a service solution.

Outcomes

Eagle Technology doesn't just provide a software solution Eagle provides a complete cloud solution. In this case our solution:

- Reduced costs
- Allowed the client to reach more clients without servers
- Offered a modern solution by moving the FileVision from a PC application, connecting to a local server, to a cloud based solution
- Provided a highly secured solution

For Fraame Healthcare that meant having a product that is robust, standard, in common use, completely secure and compliant with health networking standards.

"Fraame's relationship with Eagle Technology represents a cost-effective step forward for our clients. Each healthcare provider organisation can now have its IT capability professionally managed securely offsite, according to current demands on its online services. Together, we're ensuring the best IT offering is always on tap."

Gavin Wright
CEO of Fraame Healthcare

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